

ADDENDUM #1

RFB 22-0578 Generator Maintenance Services

Questions and Answers

May 25, 2022

1. Is the coolant changed annually?
A – Yes, per the Preventative Maintenance checklist this is required on an annual basis.
2. Units loaded annually? (NFPA 110 A specs loadbank or other specs?)
A – Not all generators are tested on a regular schedule, however the ones serving critical emergency service functions are tested weekly.
3. Are oil and coolant samples required?
A – Yes, this is required annually.
4. Do you get a point of contact (name/number) for each location once bid is awarded?
A – Yes, there will be one point of contact for all generators.
5. We see that on the Attachment B, PM checklist using Raw water. What units have this instead of a radiator? Raw water PSI-any unit hooked to a building heating and cooling system (i.e non OEM cooling system)?
A – This is not applicable to any of our current generators.
6. Can we also get a copy of the most recent building plan noted in the intent to submit section of bid?
A – This is a mis-statement, there is no applicable building plan.
7. Is there a new Cummins generator that was recently installed at the new government center building or will there be soon?
A – This generator will be under a separate service during the first year of operation. We will amend this contract to include these generators approximately one year after they are put into service.
8. Are all of the generators easily accessible with a service truck?
A – No, most are, however, some located in downtown Wilmington are not easily accessible.
9. What was the winning company bid the last time this went out for bid?
A – Clarke Power
Year 1 \$39,300
Year 2 \$41,113

Year 3 \$41,113

10. If a company doesn't have a technician within one hour of New Hanover Government Center, are they still able to bid?

A – Yes, however we would deem the bid non-responsive for not meeting the required specifications.

11. Under Section 3 – Scope of Services 1.02 Performance: (The quality of workmanship concerning the services provided for automotive body repair and painting must reflect professional work and conduct” Is this a typo?

A – Yes this is a typo, this service does not include cars, this is a typo. The section should state:

1.02 Performance: The quality of workmanship concerning the services provided for pre-positioned remediation services must reflect professional work and conduct.

12. Is there a requirement how long a business has been established and servicing generators?

A – No.

13. Will the award-winning company get to do site surveys after it's awarded?

A – Yes.