ADDENDUM # 2

From: Lena Butler, Purchasing Supervisor
To: All Bidders
Project: RFB-Parking Deck Equipment
Date: March 24, 2020

This addendum is related to the County’s Request for Bids “RFB-Parking Deck Equipment” and is hereby made a part of said RFB to the same extent as though it were originally therein.

County Parking Deck - RFP Q&A

1. Should the infrastructure for future LPR be in the current BID?

Yes, as an add on so that cost related can be reviewed to determine if the infrastructure is a feasible cost at this time

2. The Bid states E2Ee as a must for the Credit Card processing. Is a PCI validated P2Pe reader solution acceptable?

Yes. A PCI validated P2PE solution is acceptable and preferred.

3. At the walk though it was stated that there are 2 firewalls in the booth, please confirm that 1 is utilized as a VPN to the office and 1 is a VPN to the Hotel.

This is the current set up.

4. What are the ISP speeds for the Mako firewalls located in the booth?

The Mako is the firewall and doesn’t provide ISP speeds. Lanier will be responsible for ensuring required ISP speeds.

5. Is an interface to the hotel PMS required, or is a connect card encoder preferred?

No interface with hotel required, hotel is valet ops only, no self-parking by guests

6. Surety Bond - Please verify that the successful bidder is to maintain the Performance and Payment bond for 5 years beyond when the final payment comes due. This is not typical with contracts such as this and there will be a cost beyond the initial acceptance of the system. In addition, if the additional bonding period incorporates a guarantee of efficiency or successful operation beyond the normal defective materials or workmanship, those costs could be extensive and would need to be included in the initial Bid cost.

The requirement for performance and payment bonds are being removed from this solicitation.
7. What Method will be used to select the successful bidder? Is there a grading scale?

Yes, we will be using the grading scale to select a bidder.

Have all the Specs been met? 30%

Familiarity with the work? 30%

Price 40%

8. Does the New County Parking System have to match same parking manufacturer of equipment that the City has recently purchased?

No, County equipment does not have to have the same system installed as the City.

9. Does the county require a QIR Certified Vendor to install your credit card devices?

No, but Payment Council Industry QIR Certified Vendor would be preferred.

10. Will the county be responsible for the cost of the bonding for this project?

As noted in questions #6 above, the requirement for performance and payment bonds is removed.

11. Will the new county parking facility be required to include a hotel guest system for local hotels?

No, there is no self-parking option available with hotels, valet only operations.

12. Will the county be responsible for the high-speed internet connection for the parking system and the credit card system?

Lanier will be responsible

Is it required that the Entry Ticket Dispenser also include a credit card reader for flat rate parking? If so, please explain how the county would like this system to operate.

Anticipate allowing customers to pay upon entry cash/credit and obtain validated ticket that will allow for exit without payment in PIL. If exit is beyond paid time period, system should register and calculate additional payment required.

13. Does the county want the system to operate in a credit card in credit card out mode of operation?

This is not a requirement

14. Event presale for cash is mentioned, can you explain how this will work and what revenue device the county plans to use to collect pre-pay cash and credit cards? Would this require a point of sale terminal to collect manual cash payments by a booth attendant?

No booth attendant, pay cash upon entry at PIL
15. How many years of extended warranty are we to price for this Bid?

Need to identify term of initial warrant and cost of additional warranty for 2 years beyond initial if initial is one year. If initial is 2 years, then additional warranty to be one year. Looking for 3 years of warranty coverage.

16. Will the county be responsible for the cost of the UMOJO intercom and video service during the 2-year warranty and during the extended warranty?

Yes

17. The spec calls for 4 cameras but at the walk through it was determined to be 2. What is the correct numbers of cameras?

Cameras are related to UMOJO service for Lanier Connect, 2 cameras, one per lane

18. Where are the Cameras to be mounted and what is their purpose?

Pole mounted may be best option and will need to mounted where Lanier connect rep can see customer interface with equipment and most of the lane with the car in it.

19. Will the vendor be required to have existing local support in the Wilmington area?

Yes

20. What are the LED facility count signs dimensions to be? Is it wall or post mounted?

Post mounted, recommendations for sign dimensions requested

21. Are we required to provide the IntegraPark Paris billing package or is it existing?

Existing