

**NEW HANOVER COUNTY  
SELF-CHECK-OUT PROJECT  
ADDITIONAL QUESTIONS**

**May 18, 2018**

**Question # 1:** (2.13 – Insurance) Are we to submit a Certificate of Insurance with our bid response?  
○ Yes, please include a copy of your certificate of insurance for informational purposes only.

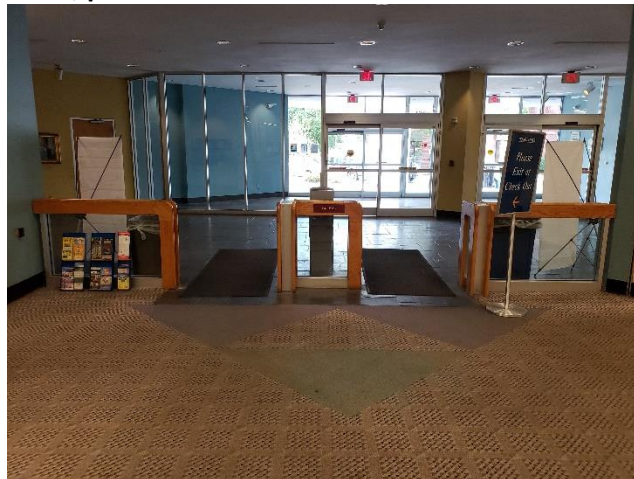
**Question # 2:** (3.2 – Scope of Project; pg. 13 “with a handheld scanning device.”) Do you currently have a mobile handheld materials inventory device? If so, what kind/brand is it?  
○ We have a Tech-Logic wand that interfaces with an MS Surface for working with the database but that is it.

**Question # 3** (7 – Product Configuration and Pricing) Shipping and Handling costs are not included in the pricing table (page 21). Would you like us to add a line item in the table to add this information?  
○ Yes, please.

**Question # 4** Is it possible for you to send us samples of all RFID tags you wish to “read?”  
○ I reached out to the IT team. The stated that the information that the library provided showed examples of the types identified as best they could. We will not be able to send actual samples of the RFID tags.

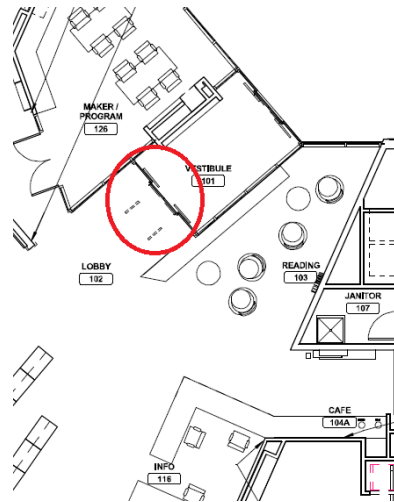
**Question # 5** **Security Gates:**

- **Could you provide the width of each entrance you wish to cover with security gates?**
- **Main Library – Exit Door by checkout – 47.5”**
- **Entry walk in – two 43” openings with a 35.5” divider. Somewhat of a unique situation there, picture is below.**



- **Pleasure Island – 70” (Double door)**
- **Northeast – Two 36” wide doors with a 37” divider.**

- **Pine Valley – 120”** – Estimate from blueprint



**NOTE:**

The signature form is due at the same time as the proposal, which is June 1<sup>st</sup>. When the due date for the proposals was changed, we forgot to correct the date on this page.